

# **Community Connections**



This year, St Francis
Hospice celebrates its 35th
anniversary. A service that
began offering palliative
care to people living at home
from its base in a Porta-cabin
has grown, with the support
of our community, into a
comprehensive specialist
palliative care service with
two hospice facilities. Last
year, St Francis Hospice
provided care to 2,095
patients and their families,

members of our community who were living with life-limiting illnesses.

I recently had the privilege of meeting Susan and Kevin, who had helped to fundraise for St Francis Hospice in memory of their late sister, Margaret, who had been cared for by our Community Palliative Care Team. They told me that their father had been cared for at home by St Francis Hospice back in the Portacabin days, and that numerous other family members had been under our care in the years since then.

This conversation was a real reminder of how St Francis Hospice is woven into the fabric of our community in North Dublin and the surrounding counties. In 35 years of caring for members of our community, St Francis Hospice has undoubtedly looked after more than one generation in many families. While our palliative care services will continue to evolve and grow to meet the changing needs of our community, some core features will not change. These are:

- · our connections with the community
- our commitment to living our core values (dignity, respect, compassion, collaboration, excellence and kindness)
- our mission to provide the highest quality specialist palliative care at no cost to our patients and their families.

As we mark our 35th anniversary, we are preparing to build a new 24-bed single room in-patient unit at our Raheny hospice to replace the current 19-bed unit with shared rooms. We enter this major development project fully confident in the continued support of our wonderful community. Thank you to all who have contributed to and who continue to support St Francis Hospice. You are there for us, so that we can be there for you. Thank you for making our story part of yours.

Fit Fagas

Fintan Fagan Chief Executive Officer, St Francis Hospice Dublin



# Caring for Our Community

Behind each of the statistics is a person who is living with a life-limiting illness, and their family. The care provided by St. Francis Hospice aims to support that person to live as well as they can, for as long as they can. And after they are gone, to support their loved ones through the bereavement process.

At the heart of palliative care is the aim to improve quality of life for patients facing a lifelimiting illness, and to support their families and loved ones. Palliative care is not just about end of life; our approach to care can help people at every stage of their illness.

### Our Impact in 2023









in-pa

nursing visits to patients at home

**3,22**( outpatien





**34%** of patients had a non-cancer diagnosis



We cared for **1 in 3** who died in our catchment area

St. Francis Hospice Dublin must continue improving our services and ensure we are innovating and growing to meet the changing needs of our patients.

The catchment area that St. Francis Hospice Dublin serves, has one of the fastest growing populations in the country. It is essential that we grow our capacity to keep pace.

Over 70% growth in our services over the past decade:

**1,229** patients and

2,095
patients and families



If I have to sum up with one word how Heather felt here in the hospice, and how we as a family felt, the one word would be dignity.

Deirdre Skinner

The Skinner family from Malahide are supporting the Spring Memorial Walk in memory of their daughter, sister, and aunt, Heather, who received care from St Francis Hospice. Heather, a nutritionist, dietician, and yoga instructor, was diagnosed with Stage IV bowel cancer at age 36, in January 2021.

Young, physically fit, vivacious Heather Skinner did not match with many people's image of a hospice patient. Heather's first contact with St Francis Hospice was for reflexology treatments as an outpatient, and she nearly could not bring herself to attend a hospice. Her initial fear of coming into the hospice soon faded as she engaged with the hospice's complementary therapy team and felt the benefit of her weekly treatments.

Later in her illness, when Heather needed a higher level of care, she felt comfortable coming to the in-patient unit of St Francis Hospice, thanks to her earlier introduction as an outpatient. Here, Heather and the entire Skinner family felt welcomed and

cared for throughout the final week of Heather's life.

Heather's father Roy commented, "When Heather passed, the care actually never stopped at that stage, it continued on. We couldn't have been more relaxed and more happy in the way everybody was treated, the family were treated, the caring way they handled Heather in every aspect. This was so amazing, we just didn't want to

Heather's parents, Roy and Deirdre, have made a video about their experiences with St Francis Hospice. We are especially grateful to Heather for the videos she posted on social media that have allowed her to contribute her own story to this very special video.

Scan QR code to view **Heather's Story** 



https://youtu. be/j-E\_TPEOvJo

"Our family is taking part in the Spring **Memorial Walk** beloved Heather. together in Heather' favourite place, Malahide Castle. We support St Francis Hospice because of the incredible care there, both as an outpatient and in the in-patient unit. They made Heather, and al

her family and friends was treated with absolute dignity. We have never come across such wonderfu





### To register, visit www.sfh.ie or ring 01 832 7535

There are no goodbyes for us. Wherever you are, you will always be in my heart.



It's back to basics "feel the fear and do it anyway". I definitely try to live my life like that!

my therapist talked me round and now I've had 3 sessions

staff there are truly AMAZING!

with her. So delighted with the treatment and service. The

# Award-Winning **Hospitality Volunteers**

Congratulations to our In-Patient Unit Hospitality Volunteers on their well-deserved win in the Large Group category at the recent Volunteer Ireland Awards. It was lovely to see their kindness and generosity acknowledged in this way. These volunteers bring light and love to the individuals being cared for in our St Francis Hospice in-patient units, and to all their family members and friends who visit. Well done, all!



Marianne, In-Patient Unit Hospitality Volunteer, describes her role and the meaning that volunteering in St Francis Hospice holds for her.



It's an amazing place to work because you're with really special people, both the staff and the patients and the families are really special people, and I get to be a part of that and to help out in any way I can when I'm here. It's a really, really special place to be



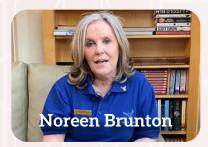
https://www. voutube.com/ watch?v= 7kVOVxWfexA

Meet some of our amazing In-Patient Unit Hospitality Volunteers in their 1-minute Meet the Team videos. Scan the QR codes or visit the St Francis Hospice Dublin YouTube Channel.



I feel humbled and privileged to be part of the St Francis Hospice family. I see our core value of kindness being acted out on a weekly basis while I'm here in the hospice.





It's lovely to get to know the patients, their personalities. We can have some laughter, we have some sing-a-longs, making a cup of tea is a joy, and all my chats I love dearly.





I really enjoy volunteering in St Francis Hospice, and I go home at the end of my shift feeling very grateful for having had the opportunity and a better person for the small difference that I've made.



### An Incredible Act of Generosity

The proceeds of our annual car draw received an unexpected boost when first prize winner Gerry Cogan donated the value of the Toyota Yaris Platinum Hybrid back to St Francis Hospice!

Gerry's generosity is driven by his life experience, where family have been touched by cancer, and a sense of gratitude for his own good

Gerry has been a long-Hospice, as he recognises the compassionate and holistic care the hospice provides for members of the community. Thank you, Gerry, for this incredible act of generosity!



## The power of planting seeds for a better future.

Spring is the season of new beginnings, it seems like everywhere is reawakening after a long winter. It is a time when farmers and gardeners plant their seeds for growth later in the year. Why not take time to plan and plant seeds of your own?

By leaving a gift in your Will you will support the growth of St Francis Hospice Dublin into the future. A gift, of any size, is a gift to your community, which will benefit for years to come.

Providing specialist palliative care, which brings comfort, dignity and holistic person-centred care to people who are faced with a life-limiting illness, is a privilege and we need the support of our community to ensure we are here into the future.

Along with incredible community support, it was the vision and foresight of our founders 35 years ago that has brought us to where we are today. For that, we are so grateful.

If you would like to learn more about leaving a gift in your Will to St Francis Hospice Dublin, please contact Eimear Kellett by e-mailing ekellett@sfh.ie or by calling 086 066 8675.

# ifference Support

# s here to provide specialist palliative care for the people Together we can ensure that St.Francis Hospice Dublin surrounding counties of north Dublin and

ш

Ŋ,

ı

п п

Į.

### How We Can Stay Connected



MARCH/APRIL Spring Memorial Walk



2ND JUNE



27TH OCTOBER Dublin City Marathon





7TH/8TH JUNE **Sunflower Days Collection** 





7TH/8TH NOVEMBER **Christmas Appeal Collection** 



26TH SEPTEMBER Bewley's Big Coffee Morning Social for Hospice

Vhi Women's Mini Marathon

5TH **DECEMBER** BLANCHARDSTOWN 12TH **DECEMBER** RAHENY Tree of Life Ceremonies



Make a

donation

through our **website** or

reception

### Donate to www.sfh.ie

### **Hospice Monthly Draw**

**1st Prize** €1,400

€700

**2nd Prize** 

**3rdPrize** 

4th Prize

€500

€250

Join the Hospice Monthly Draw

€7 per month €84 per year

Contact Pam 01 8327535

### **Corporates / Trusts**

Please consider Grow a flower partnering with in our **Virtual** or donating to Garden St Francis Hospice

> Donate and write a tribute Remembrance Book

Leave a

Legacy

by phone **01 832 7535** or **01 829 4000** 

Give regularly to the hospice through Committed **Giving** 

Ways

to

**Donate** 

Would you prefer to receive this newslette by email? Contact fundraising@sfh.ie.



Organise your own event and raise funds for St Francis Hospice.

**Contact Bernadette** 018294000

#### Collection Boxes / Units

Please place a collection box in your home or business

Contact Karen 018327535



**St Francis Hospice** Station Road Raheny, Dublin 5 T: 01 832 7535

**St Francis Hospice** Blanchardstown Dublin 15 T: 01 829 4000

Web: www.sfh.ie Email: fundraising@sfh.ie







FSC° C158398

WORLD LAND

TRUST

Follow us on social media @SFHDublin

St. Francis Hospice Charity Regulator Number: 20027193 CHY Number: 10568